

**Tender briefing session for Appointment of a suitable service provider to design, develop, implement, support, and maintain the national integrated information and monitoring system (NIIMS) for the Railway Safety Regulator**

**Frequently Asked Questions and Responses**

No	Service provider	Enquiry	Response
1	Navayuga Infotech SA	Kindly provide the number of users using the system and the number of concurrent users?	1000 users
		Kindly let us know the number of venues and locations to provide the training to users?	Training venues will be in Johannesburg
		Do we need to deploy any resources onsite during maintenance and support phase or can we provide remote support	No, however resources should be available for onsite support when required.
		As a part of Phase 2: Mandatory Evaluation: A valid Microsoft Gold Partner Certificate for Application Development in the name of the bidder. We kindly request you to accept Microsoft cloud service provider as we have an account registered with Microsoft Cloud Azure in South Africa and also our company has more than 10 years of experience in application development using Microsoft technologies.	A valid Microsoft Gold Partner Certificate for Application Development is required.
2	TippFocus	Considering that it was mentioned in the briefing that preference would be given to people with disabilities, businesses owned by black women, and the like, I would like clarification on the following regarding companies that are eligible to apply for this tender pertaining to QSE or EME companies. If you could, please give me more information. I wanted to know if larger corporations could still apply or if the bid was only open to EMEs or QSEs.	<p>Please be advised that the RSR has decided to split the 20 points for the 80/20 preference points system to the following groups:</p> <ul style="list-style-type: none"> <li>• 10 points to Exempt Micro Enterprises (EME) or Qualifying Small Enterprise (QSE) which is at least 51% owned by black people.</li> <li>• 05 points to Exempt Micro Enterprises (EME) or Qualifying Small Enterprise (QSE) which is at least 51% owned by black women.</li> <li>• 03 points to Exempt Micro Enterprises (EME) or Qualifying Small Enterprise (QSE) which is at least 51% owned by youth.</li> <li>• 02 points to Exempt Micro Enterprises (EME) or Qualifying Small Enterprise (QSE) which is at least 51% owned by person(s) with disabilities.</li> </ul>

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			<p>Should your organisation meet all of the criteria set above, 20 points will be added to the 80 points for price.</p> <p>Please ascertain that valid proof of these claims are also submitted with your proposals.</p> <p>All companies are welcomed to tender for this project. The 20 points for the specific goals will be allocated to the EMEs and QSEs.</p>
	Lutramark	During the briefing session we had agreed that the would a consolidated list of answers to the questions that were raised during the meeting. Are you in the position to share that list?	List provided and uploaded onto the RSR Website
		For clarity purposes, could you indicate or affirm what are the BBBEE requirements for this bid?	Please be advised that since the changes in the PPPFA Regulation, we assess the price and points based on the specific goals indicated on the tender document. The BEE Certificate or sworn affidavit are part of the documents required as evidence for the proof of claim.
		If we approaching this assignment/project as a Consortium, what are the requirements?	There will have to be an agreement in place, please see section 2.16 of the tender document
		Is subcontracting a requirement?	Not for this tender, however, should you sub-contract, please see section 2.15 of the tender document. However, one of the service providers would need to have A valid Microsoft Gold Partner Certificate for Application Development in the name of the bidder.
		Microsoft Gold Partner Certificate for Application Development – is mandatory, as indicated on 2.10.1.2 Phase 02 – Mandatory Evaluation.	Correct, the Microsoft Gold Partner Certificate for Application Development is mandatory.
		6. The Data Platform Certificate / Strategy– I assume this a points allocation requirement, not a mandatory requirement?	Correct, the Microsoft Partner Certificate for Data Platform Certificate is not mandatory.
		We are left with only 5 days (- Sat and Sun) before submission, would it permissible to request for a deadline extension to the bid so to allow us to better prepare and solution our proposal?	An extension has been granted till the 24 March 2023

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	Shammah Innovative Solutions	<p>Our company attended the RSR briefing session held on 3 March. We are considering partnering with an OEM who didn't attend the briefing session. Can the OEM be the prime on the bid?</p> <p>Regarding the BI Developer/Analyst or Data analyst role qualifications. RSR is looking for a Microsoft (MS) BI or/and Data analysis certificate.</p> <ul style="list-style-type: none"> <li>• What Data analysis certificate takes preference?</li> <li>• Would a computer science degree suffice?</li> <li>• The CV template refers to similar project-related work experience. A data analyst or/ BI Developer/Analyst often has experience and exposure in many tool stacks and data management (data cleansing and data quality) in bespoke developments. Within this context, can we look at the resource qualifications in that manner or purely from an MS perspective?</li> </ul>	<p>Yes, if the other partner attended the brief session, and its clear that there is a formal agreement.</p> <ul style="list-style-type: none"> <li>• Any Microsoft data analysis certificate.</li> <li>• IT, computer science, system development, informatics, computer engineering and other IT related.purely from an MS perspective?</li> </ul>
	Mbuyu	<p>I need clarity here:</p> <p>Page 13 Of the RFP; 2.8.1.9 Valid Medical Certificate</p> <p>- What should the medical certificate indicate? Med certificates are usually not open ended and indicate medical conditions to which the candidate is tolerant/intolerant.</p> <p>- The second question is some personnel (developers, etc.) will not be coming to your sites (some are not even in the country). Do you still require medical certificates from them?</p>	<p>Please be advised that the medical certificate mentioned on the tender document if the specific goals the the RSR has adopted and promoting.</p> <p>You'll take notice of the following, RSR has decided to split the 20 points for the 80/20 preference points system to the following groups:</p> <ul style="list-style-type: none"> <li>• 10 points to Exempt Micro Enterprises (EME) or Qualifying Small Enterprise (QSE) which is at least 51% owned by black people.</li> <li>• 05 points to Exempt Micro Enterprises (EME) or Qualifying Small Enterprise (QSE) which is at least 51% owned by black women.</li> <li>• 03 points to Exempt Micro Enterprises (EME) or Qualifying Small Enterprise (QSE) which is at least 51% owned by youth.</li> <li>• 02 points to Exempt Micro Enterprises (EME) or Qualifying Small Enterprise (QSE) which is at least 51%</li> </ul>

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			<p>owned by person(s) with disabilities.</p> <p>Should your organisation meet all of the criteria set above, 20 points will be added to the 80 points for price and ascertain that valid proof of these claims are also submitted with your proposals, including the medical certificate for the ownership by people with disabilities.</p>
	Navayuga Infotech SA	<p>“As a part of Phase 2: Mandatory Evaluation: A valid Microsoft Gold Partner Certificate for Application Development in the name of the bidder.” because “Microsoft changed policy and from 09/2022 the partnerships as Gold, Silver, Bronze do not exist. Actually partnership is based only on selling the services on Azure and O365, and amount of sells.”</p>	<p>Kindly note that companies may submit a Microsoft Solutions Partner certificate, as it is equivalent to the Microsoft Gold Partner Certificate.</p>