

Tender briefing session for Appointment of a suitable service provider to design, develop, implement, support, and maintain the national integrated information and monitoring system (NIIMS) for the Railway Safety Regulator

Date: 03 March 2023

Time: 10:00-12:00

Questions and answers

- Question 01 (Matthews): is the project based this project based on the Microsoft technology or any other web-based development technology?
- Answer (CIO): the project is based on only on Microsoft Technology C#.
- Question 02 (Lucky): does the RSR have the modeling tools or must service providers come up with their own modeling tools? Is the RSR also going to provide a platform for Quality assurance? Is the RSR going to provide the bidders with an architecture diagram or application architecture diagram?
- Answer (CIO): The service provider is requested to provide both, testing and development platform. And the RSR will provide the production and the Disaster Recovery platform. Bidders may also propose the architecture tools with their proposals.
- Question 03 (Lucky): Does the RSR have a deployment model or must the bides follow a cloud or must they follow onPrem or can bidders suggest?
- Answer (CIO): the RSR is on cloud.
- Question 04 (Ali): with regards to the development and the QA environments, the RSR says bidders should provide those environments, but the production environment is on the cloud, so do you want us to create a cloud instance that will be development and QA and migrate everything the RSR environment once development and testing has been completed?
- Answer (Evans): the development environment and QA environment are the responsibility of the bidders. The RSR will provide production environment.
- Question 05 (Follow-up Ali): will the RSR dive the bidders the data or access to the information?
- Answer (CIO): the bidders will be provided with a sample for testing purposes and production purpose.

- Question 06 (Lily): for clarity, must the service provider provide the development and the QA environment, which is an environment that will test the system?
- Answer (CIO): from the RSR side, there is a development environment and there is a testing environment, and the testing environment is the quality assurance environment.
- Question 07 (Lucky): are the bidders going to need to cater or is the RSR going to have an instance on its environment where it can create pre-prod and as you have production. Does the RSR have a hosting facility? Is the RSR using Microsoft? Does the RSR have tenants on its environment?
- Answer (Team ICT): The service provider needs to provide the development and quality assurance environments. Res, RSR has hosting facilities for production and disaster recovery environments. Yes, RSR is using Microsoft. Yes, RSR has tenants.
- Question 08 (Robert): can the solution be a platform that must be licensed that can be extended or customized?
- Answer (CIO): The solution must not be off the shelf solution. The system must be built for RSR. The system should be a system that requires the RSR to license and not own entirely.
- Question 09 (Lucky): can bidders use another partner certification for the data platform?
- Answer (CIO): the certification must be a Microsoft partner certification.
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- Answer (CIO): the certification must be a Microsoft partner certification.
- Question 10 (Mpho): what are the RSR's requirements or expectations when it comes to transformation?
- Answer (Goitse): there is no requirements or expectation on the tender advertised.

No further questions